IT – Frequently Asked Questions

Question - What is BlackBoard Learn?

Answer - Blackboard Learn is the University’s online learning system. Students taking online courses are required to log into Blackboard Learn frequently each week to maintain the progress of the course and course requirements.

Additionally, students taking on campus courses often use Blackboard Learn, as well. Professors often post the course syllabus in Blackboard Learn, may use it for a quiz, or to post documents and readings for your course.

Question - Do I need to check my Neumann email account?

Answer - Yes, you are required to check your Neumann email account. The University will communicate with you by your Neumann email account about a variety of items, including Financial Aid, campus events and course registration.

Question - Can I forward my Neumann email to a personal account?

Answer - Yes! Here are the directions:

1. Once you are logged into your knights.neumann.edu account, on the top right (under your name) click on “Options” and select “See All Options”.

2. Then, notice and click on Forward Email.

3. Enter the address you wish to forward to and click “Start Forwarding” on the bottom right.

Call the IT Help Desk if you need assistance: 610-558-5620.